Read free Principles of marketing 17th edition (Download Only)

in a fast changing increasingly digital and social marketplace it s more vital than ever for marketers to develop meaningful connections with their customers principles of marketing helps students master today s key marketing challenge to create vibrant interactive communities of consumers who make products and brands an integral part of their daily lives to help students understand how to create value and build customer relationships kotler and armstrong present fundamental marketing information within an innovative customer value framework thoroughly revised to reflect the major trends impacting contemporary marketing the 17th edition is packed with stories illustrating how companies use new digital technologies to maximize customer engagement and shape brand conversations experiences and communities the full text downloaded to your computer with ebooks you can search for key concepts words and phrases make highlights and notes as you study share your notes with friends ebooks are downloaded to your computer and accessible either offline through the bookshelf available as a free download available online and also via the ipad and android apps upon purchase you II gain instant access to this ebook time limit the ebooks products do not have an expiry date you will continue to access your digital ebook products whilst you have your bookshelf installed present five major themes using a clear and compelling customer value approach the text s innovative customer value and engagement framework ties together key concepts and details how marketing creates customer value and captures value in return from beginning to end this marketing process model builds on five major customer value and engagement themes creating value for customers in order to capture value in return engaging with customers using today s digital and social media building and managing strong value creating brands measuring and managing return on marketing fostering sustainable marketing around well rounded perspective of international markets that encompass history geography language and religion as well as economics which helps students see the cultural and environmental uniqueness of any nation or region in addition to coverage of technology s impact on the international market arena the 17th edition of international marketing features new topics that reflect recent changes in global markets updated teaching resources and new learning tools including mcgraw hill s connect with its adaptive smartbook that lets instructors assign textbook readings and incentivize students engagement with contributors to the 17th international conference on intellectual capital knowledge management organisational learning icickm 2020 hosted by aci and the university of toronto canada on 15 16 october 2020 the conference chairs are dr anthony wensley from the university of toronto and dr max evans from mcgill university the programme chair is dr ilja frissen from mcgill university the goal of principles of marketing fifth edition is to introduce people to the fascinating world of modern marketing in an innovative practical and enjoyable way like any good marketer we re out to create more value for you our customer we have perused every page table figure fact and example in an effort to make this the best text from which to learn about and teach marketing unit i entrepreneurial opportunities and enterprise creation 1 sensing and identification of entrepreneurial opportunities 2 environment scanning 3 market assessment 4 identification of entrepreneurial opportunities and feasibility study 5 selection of an

enterprise 6 setting up of an enterprise unit ii enterprise planning and resourcing 7 business planning 8 concept of project and planning 9 formulation of project report and project appraisal 10 resource assessment financial and non financial 11 fixed and working capital requirements 12 fund flow statement 13 accounting ratios 14 break even analysis 15 venture capital sources and means of funds 16 selection of technology unit iii enterprise management 17 fundamentals of management 18 production management and quality control 19 marketing management 20 financial management and sources of business finance 21 determination of cost and profit 22 possibilities and strategies for growth and development in business 23 entrepreneurial discipline and social responsibility 24 project work 25 examples of project work 26 project planning 27 case study 28 project analysis 29 project report sample project report i iii value based questions vbg appendix mind maps board examination papers 1 nature and significance of management 2 principles of management 3 management and business environment 4 planning 5 organising 6 staffing 7 directing 8 controlling 9 financial management 9a financial market 11 marketing 12 consumer protection 13 entrepreneurship development project work board examination papers philip kotler is s c johnson son distinguished professor of international marketing at the kellogg graduate school of management northwestern university gary armstrong is crist w blackwell distinguished professor emeritus of undergraduate education in the kenan flagler business school at the university of north carolina at chapel hill lloyd c harris is head of the marketing department and professor of marketing at birmingham business school university of birmingham his research has been widely disseminated via a range of marketing strategy retailing and general management journals hongwei he is professor of marketing at alliance manchester business school university of manchester and as associate editor for journal of business research principles of marketing seventh european edition philip kotler gary armstrong lloyd c harris and nigel piercy the goal of every marketer is to create more value for customers the authors of this new european edition have aimed to create more value for the reader by building on a classic marketing text with its well established customer value framework and complimenting it with an emphasis throughout the book on sustainable marketing measuring and managing return on marketing marketing technologies and marketing around the world to help bring marketing to life this book is filled with interesting examples and stories about real companies such as amazon google uber asos and lego and their marketing practices this is the place to go for the freshest and most authoritative insights into the increasingly fascinating world of marketing philip kotler is s c johnson son distinguished professor of international marketing at the kellogg graduate school of management northwestern university gary armstrong is crist w blackwell distinguished professor emeritus of undergraduate education in the kenan flagler business school at the university of north carolina at chapel hill lloyd c harris is head of department and professor of marketing at birmingham business school university of birmingham his research has been widely disseminated via a range of marketing strategy retailing and general management journals nigel piercy was formerly professor of marketing strategy and associate dean at warwick business school he is now a consultant and management writer recent publications include marketing strategy and competitive positioning 6th ed with graham hooley brigitte nicoulaud and john rudd published by pearson in 2016 looking beyond the usual colonial narrative of the subject amanda earley encourages the reader to think reflectively and critically about overlooked aspects of international marketing such as power relations history ethics culture and politics as the landscape of marketing knowledge changes contemporary buyers be it individuals or organisations are now more informed more demanding and crave value co creation with marketers this coupled with technological and socio cultural changes provides robust evidence that the old perspectives assumptions and practices of marketing are no longer satisfactory contemporary issues in marketing is a comprehensive up to date and cutting edge resource that presents a coherent understanding of topical issues in marketing bringing together theory and practitioners perspectives it firmly addresses the prevailing challenges in the marketing world using vignettes on topics such as technology ethics and practitioner viewpoints this book explores the paradigm shift in

marketing and developments in thoughts throughout the discipline principles of marketing is the highly successful european adaptation of kotler and armstrong one of the world s leading and most authoritative marketing textbooks the text takes a practical and managerial approach to marketing it is rich in topical examples and applications that show the major decisions that marketing managers face in their efforts to balance an organisation s objectives and resources against needs and opportunities in the global marketplace please note that the product you are purchasing does not include mymarketinglab mymarketinglab join over 11 million students benefiting from pearson mylabs this title can be supported by mymarketinglab an online homework and tutorial system designed to test and build your understanding would you like to use the power of mymarketinglab to accelerate your learning you need both an access card and a course id to access mymarketinglab these are the steps you need to take 1 make sure that your lecturer is already using the system ask your lecturer before purchasing a mylab product as you will need a course id from them before you can gain access to the system 2 check whether an access card has been included with the book at a reduced cost if it has it will be on the inside back cover of the book 3 if you have a course id but no access code you can benefit from mymarketinglab at a reduced price by purchasing a pack containing a copy of the book and an access code for mymarketinglab isbn 9780273743194 4 if your lecturer is using the mylab and you would like to purchase the product go to pearsonmylabandmastering com global mymarketinglab to buy access to this interactive study programme for educator access contact your pearson representative to find out who your pearson representative is visit pearsoned co uk replocator it is well understood that many business operations are evolving to fit within the mold of society s technological advancement this is no different for marketing while there are indicators proving the evolution of marketing there are still many questions that must be addressed when examining the changes made to the field whether this evolution will force new tactics whether it will be reduced to technological tools and more these questions must be answered in order to allow organizations to be more customer oriented and competitive promoting organizational performance through 5g and agile marketing provides knowledge and skills to allow readers the ability to understand the evolution and trends of marketing as well as its implications in organizations and customer relationships it consolidates concepts introduced in recent years and examines possible opportunities to broaden the breadth of marketing demonstrating its interdisciplinarity covering topics such as loyalty programs brand attachment and purchase intention this premier reference source is an excellent resource for business leaders and executives brand managers it managers marketers communications professionals students and faculty of higher education librarians researchers and academicians this book provides a rare historical analysis on the development and importance of marketing channels to supply chain management scm in northern america in particular the book looks at the period 1850 to the present to understand the evolution the trends and the current status it aims to bring back this forgotten area of research to the mainstream marketing thought process a general overview of developments in marketing channels will help the reader understand what changes occurred and how some of these changes impacted marketing education and practice first the book provides an overview of the historical background of how manufacturing and distribution evolved in the 19th century next the marketing channels and supply chain networks are defined then the three time periods within 1850 present are covered the book explains how supply chain has become prominent in organizations the movement to non store retailing and the omnichannel is discussed to focus on recent developments in distribution finally developments that relate to the academic discipline and implications for the future are examined the book concludes by describing the relationship between marketing channels and supply chain today based on historical analysis this volume includes the full proceedings from the 2016 academy of marketing science ams annual conference held in orlando florida entitled creating marketing magic and innovative future marketing trends the marketing environment continues to be dynamic as a result researchers need to adapt to the ever changing scene several macro level factors continue to play influential roles in

changing consumer lifestyles and business practices key factors among these include the increasing use of technology and automation while juxtaposed by nostalgia and back to the roots marketing trends at the same time though as marketing scholars we are able to access emerging technology with greater ease to undertake more rigorous research practices the papers presented in this volume aim to address these issues by providing the most current research from various areas of marketing research such as consumer behavior marketing strategy marketing theory services marketing advertising branding and many more founded in 1971 the academy of marketing science is an international organization dedicated to promoting timely explorations of phenomena related to the science of marketing in theory research and practice among its services to members and the community at large the academy offers conferences congresses and symposia that attract delegates from around the world presentations from these events are published in this proceedings series which offers a comprehensive archive of volumes reflecting the evolution of the field volumes deliver cutting edge research and insights complementing the academy s flagship journals the journal of the academy of marketing science jams and ams review volumes are edited by leading scholars and practitioners across a wide range of subject areas in marketing science the role and meaning of sustainable development have been recognized in the scientific literature for decades however there has recently been a dynamic increase in interest in the subject which results in numerous in depth scientific research and publications with an interdisciplinary dimension this edited volume is a compendium of theoretical knowledge on sustainable development the context analysed in the publication includes a multi level and multi aspect analysis starting from the historical and legal conditions through elements of the macro level and the micro level inside the organization organizing sustainable development offers a systematic and comprehensive theoretical analysis of sustainable development supplemented with practical examples which will allow obtaining comprehensive knowledge about the meaning and its multi context application in practice it shows the latest state of knowledge on the topic and will be of interest to students at an advanced level academics and reflective practitioners in the fields of sustainable development management studies organizational studies and corporate social responsibility the open access version of this book available at taylorfrancis com has been made available under a creative commons attribution non commercial no derivatives 4 0 license funded by uniwersytet jagiello ski these proceedings represent the work of researchers participating in the 17th european conference on research methodology for business and management studies ecrm which is being hosted this year by università roma tre rome italy on 12 13 july 2018 master the art of marketing with strategies designed to captivate and engage audiences this book offers practical insights and techniques for marketers looking to enhance their campaigns and achieve success in a competitive market sponsorship of sports arts or events can be a powerful form of marketing communication for businesses and organizations this new edition of sponsorship in marketing introduces the fundamentals of sponsorship linked marketing helping the reader to understand how sponsorship can be planned executed and measured drawing on original research and exploring key theory best practice and cutting edge issues the book fully explains how the sponsor can implement successful sponsorship to achieve communication and engagement objectives it covers every important conceptual and functional area of sponsorship in marketing communications including understanding the technology led transformation of sponsoring learning about audiences strategies and objectives leveraging and activation in traditional and social media building sponsorship portfolios and rosters managing and ending relationships understanding public policy and legal issues every chapter includes international case studies and examples test questions and data from real organizations business campaigns and events vividly illustrating the link between fundamental principles and effective practice this updated edition features a new model of the sponsorship process with an ecosystem perspective discussion of endorsers and influencers in sponsorship an introduction to the impact of streaming on sponsoring and entirely new thinking on sponsorship returns and evaluation no other book provides such a comprehensive evidence based introduction to sponsorship demonstrating how

organizations can connect brands to real life this is essential reading for all students and practitioners working in sport marketing sport business events marketing arts administration business communication or marketing management this volume highlights current research and developments on organizations and their performance against the background of ubiquitous complexity it investigates some of the challenges and trends dominating the complex world of nowadays and the ways organizations are dealing with them in their continuous search for performance the papers in the volume cover a series of hot and or emerging topics i e sustainable development corporate social responsibility green marketing digital revolution social media global trade intangible assets economic intelligence and innovation built on an interdisciplinary perspective and a multi level approach global trade power sustainable development regional eu brics national country based systems cultures policies practices industry airlines pharma luxury retailing banking tourism local communities destinations and organization entrepreneurship mnes public organizations national and local the volume uniquely addresses issues of high interest for researchers practitioners and policymakers as developing nations increase their consumption rate their relevance in the global marketplace grows existing assumptions and postulations about consumer consumption in various societies are being displaced largely due to the dynamic nature of the market however research has not been adequately devoted to explore the developments in consumer behavior in developing nations which has resulted in numerous unanswered questions exploring the dynamics of consumerism in developing nations provides vital research on consumer behavior in developing countries and changes in the socio cultural dimensions of marketing while highlighting topics such as celebrity influence marketing malpractices and the adoption of e government this publication is ideally designed for researchers advanced level students policymakers and managers how do you translate your business objectives into a digital marketing strategy what are today s best practices for content marketing email marketing social media and online advertising what is the practical use for new technologies like augmented and virtual reality the internet of things artificial intelligence and chatbots digital marketing like a pro is an easy to follow step by step marketing guide that helps you maximize all digital channels packed with models information and examples to help you succeed it is free of fluff and noise so you can get to work guickly whether you re new to marketing or a long time professional seeking to boost your skills this digital marketing handbook will help you save time energy and resources as you learn from tested industry models and best practices this edited promotion and marketing communications book is an original volume that presents a collection of chapters authored by various researchers and edited by marketing communication professionals to survive in the competitive world companies feel an urge to achieve a competitive advantage by applying accurate marketing communication tactics understanding marketing communication is an essential aspect for any field and any country hence in this volume there is the latest research about marketing communication under which marketing strategies are delicately discussed this book does not only contribute to the marketing and marketing communication intellectuals but also serves different sector company managerial positions and provides a guideline for people who want to attain a career in this field giving them a chance to acquire the knowledge regarding consumer behavior public relations and digital marketing themes for more than 40 years computerworld has been the leading source of technology news and information for it influencers worldwide computerworld s award winning site computerworld com twice monthly publication focused conference series and custom research form the hub of the world's largest global it media network applied genomics and public health examines the interdisciplinary and growing area of how evidence based genomic knowledge can be applied to public health population health healthcare and health policies the book gathers experts from a variety of disciplines including life sciences social sciences and health care to develop a comprehensive overview of the field in addition the book delves into subjects such as pharmacogenomics genethics big data data translation and analysis economic evaluation genomic awareness and education sociology pricing and reimbursement policy measures and economic evaluation in genomic medicine this book is

essential reading for researchers and students exploring applications of genomics to population and public health in addition it is ideal for those in the biomedical sciences medical sociologists healthcare professionals nurses regulatory bodies and health economists interested in learning more about this growing field explores the growing application of genomics to population and public health features internationally renowned contributors from a variety of related fields contains chapters on important topics such as genomic data sharing genethics and public health genomics genomics and sociology and regulatory aspects of genomic medicine and pharmacogenomics narration can be conceptualized as conveying two or more events or an event with a situation that are logically interrelated and take place over time and have a consistent topic the concept includes every storytelling text the advertisement is one of the text types that includes a story and the phenomenon conceptualized as advertising narration has gained new dimensions with the widespread use of digital media the handbook of research on narrative advertising is an essential reference source that investigates fundamental marketing concepts and addresses the new dimensions of advertising with the universal use of digital media featuring research on topics such as branding mobile marketing and consumer engagement business professionals copywriters students and practitioners will find this text useful in furthering their research exposure to evolutionary techniques in advertising in this indispensable handbook the author distills a wealth of knowledge and proven industry practices into a single potent resource designed for a broad audience be it aspiring entrepreneurs seasoned executives business students or individuals eager to enhance their managerial skills readers will not only discover strategies to create and sustain a successful business but also learn how to become a leadager prospering individually professionally and corporately are you prepared to transcend traditional roles and forge ahead armed with the skills and expertise that are in high demand in today s dynamic and unpredictable market landscape this book is set to be your definitive guide helping you strategize for the future and navigate the imminent challenges in a rapidly evolving economic landscape this book explores how islam can impact the structures and performance of firms financial institutions and capital markets across a range of countries and industries the islamic finance industry represents an important reality not only because of the oil wealth of the gulf states which have fueled demand for such financial services but also for an increased demand from a growing muslim population in the west that aspires to express a full and all inclusive religious identity the increased demand for muslim financial institutions has prompted western non islamic firms to begin providing these services in an interesting effort of acculturation to the new plural scenario by adopting a multidisciplinary approach which also takes into account the theological legal and geopolitical framework the book offers a comprehensive picture of islamic financial tools contracts and business opportunities drawing on different fields of expertise it deals with various themes such as the theological roots of islamic economics and finance and its geopolitical impact the eu policy of cooperation with mena and gcc countries the instruments of islamic finance its legal principle and ability to become an instrument for enhancing business opportunities the functioning of islamic banks the development of capital markets within a financial model influenced by religious constraints and finally the new relationships of this religious financial system with western legal systems the book thus provides a complete and extensive overview of the practice of islamic finance through the lenses offered by studies of economics and management providing a careful analysis and an integrated framework of geo economic and political issues the book will be a valuable resource for academics researchers and professionals in international business entrepreneurship and small business management law and religion and intercultural studies this proceedings volume contains papers accepted by the 2022 international conference on business and policy studies conf bps 2022 which are carefully selected and reviewed by professional reviewers from corresponding research fields and the editorial team of the conference this volume presents latest research achievements inspirations and applications in applied economy finance enterprise management public administration and policy studies conf bps hopes this volume could be inspiring and of academic value business and policy studies both are heated research topics

and are related to multiple fields held by eliwise academy conf bps aims at bringing together intellectuals from related fields including applied economy finance and public administration for academic exchange its goal is to serve as an international platform for researchers to present latest research progress share ideas and inspirations and exchange experience through more academic communication and exchange this conference hops to promote international corporation and joint initiatives in relevant fields this volume will be of interest to researchers academics professionals and policy makers in the field of business economics management and policy studies this is an open access book international conference on vocational education applied science and technology icveast formerly known as international conference on vocation for higher education icvhe is an annual event organized by the vocational education program universitas indonesia that aims to encourage innovative applied research in vocational higher education in 2022 we rebranded the conference to focus on being an international forum where scholars and practitioners share their ideas on vocational education especially within applied science and technology the rebranding from icvhe to icveast marks our fifth conference this year we present our sixth conference with the theme vocational 5 0 virtuosity collaboration for sustainability development and innovative technologies goals 5 0 collaboration for sustainability development is a crucial part of achieving a sustainable future it involves working with stakeholders such as governments businesses non governmental organizations and communities to develop and implement sustainable solutions these stakeholders can pool their resources knowledge and expertise by working together to create innovative solutions that benefit the environment and society the collaboration also helps ensure that all stakeholders are on the same page regarding sustainability goals and objectives by building relationships and trust between stakeholders collaboration can help to create a more sustainable future innovative technology goal 5 0 focuses on using technology to improve access to education and foster a culture of innovation and creativity it seeks to create a more equitable and inclusive learning environment by providing access to digital tools and resources for all students regardless of background or ability it also seeks to promote technology to support the development of 21st century skills such as critical thinking problem solving and collaboration finally it aims to ensure that technology is used to support the development of a safe and secure learning environment while encouraging responsible and ethical use vocational 5 0 is a collaborative effort to promote sustainable development and innovative technology goals it is designed to bring together experts from various fields including business education government and the non profit sector to identify and develop innovative solutions to global challenges through the use of data driven decision making and the application of new technologies vocational 5 0 seeks to create a more sustainable and equitable world the initiative also aims to foster collaboration between stakeholders create a platform for knowledge sharing and promote the use of technology to drive social economic and environmental progress by leveraging the collective expertise of its members vocational 5 0 is committed to achieving its sustainable development and innovative technology goals this icveast aims to be a respected international forum to discuss the recent improvement and challenges in vocational education nowadays and in the future from the research insight mainly applied research in the field of administration and business health science social humanities and engineering the event will gather representatives from different countries diverse areas of knowledge and lots of education research public institutions and organizations the conference is devised as a space to exchange ideas and discuss the challenges that education and manufacturing face in preparing human capabilities to shift into the current trend of automation and the role of advanced technologies in those challenges we intend to have an interactive conference through these three different sessions business talks keynote and parallel presentation sessions combining the practical and academic aspects of event management this text presents an industry perspective with real life event examples and contemporary and relevant case studies it provides lecturers with a useful platform to integrate key event topics into the learning environment the book discusses the management process throughout the event cycle from the pre event planning stage on site delivery to the post

event stage the book is divided into 4 distinct phases which are the event cycle before the event throughout the event and beyond the event within each of these 4 sections there are 2 or 3 separate chapters each with their own objectives the book discusses practical and operational elements such as project management marketing sponsorship deals and risk assessment that need to be put in place both before and during the event the final section beyond the event examines current and future event trends and issues and discusses the various career paths that exist and the skills and qualifications required to gain employment and start a successful career in events each chapter profiles someone currently working within the events industry and presents a scenario of a real event challenge they have faced in their work role relevant to the chapter further viewpoints from a second event practitioner and academic are included before the final outcome is presented showing us in each case how real life situations develop and are resolved in practice within the events industry the feature event ethics explores a topical issue that should encourage lively discussion and the did you know section reveals an interesting and chapter specific event fact at the end of every chapter students can revise and extend their event knowledge with the list of chapter summary questions which help consolidate the learning outcomes additionally the key terms section explains any terminology used within the chapter each chapter concludes with a section called for the classroom featuring discussion points and activities based around the chapter content as well as reference sources and suggested reading some of the forms and inserts used to contextualise the learning will appear as weblinks for the students to download and use throughout sport is big business in the usa from collegiate sport through to the professional leagues the sport industry generates huge revenues employs thousands of people and engages millions of fans and consumers this book offers an evidence based snapshot of the contemporary sport industry in the usa featuring new research from scholars working across every sector of sport business the book covers key topics such as consumer behaviour sport marketing the development of women s sport sport broadcasting internships and leadership it adds critical depth to our understanding of the sport industry in the world's single biggest sport marketplace sport business in the united states offers fascinating new perspectives for researchers students and industry professionals it is important reading for anybody working in sport management or sport business whether inside the us or around the world nina mazar examines the effects of an interactive tool that can tailor information extremely fast the interactive comparison matrix cm it provides product related information in a product by attribute matrix and allows products to be sorted by any attribute the author shows that the interactive cm has the potential to represent a useful and practicable solution matching the needs of both consumers and online retailers this collection highlights six main aspects of global issues in business and organization studies including the digital side of governmental processes it also explores wellbeing at work through the development of a questionnaire as an alternative to the impractical wellbeing model in addition the volume analyzes the organizational behavior of isis and offers insights into secrecy by analyzing several scenes from john grisham s the firm the collection then considers marketing innovations in the context of global markets and presents sustainability in the global food industry the volume serves to demonstrate a number of factors that can have an effect on organization processes and business operations this book is as indicated by the subtitle intended in the first place for executives and managers but actually its is essential reading for all who are faced with digital transformation it offers a valuable reflection on knowledge developed and experience accumulated in daily practice focusing on the approach to contemporary digital business challenges written in understandable language and with a powerful logical structure it has become a very accessible book that remains fascinating from beginning to end it teaches you to understand topics that matter such as the need for digital transformation the connection with business strategy and the essential differences in starting positions between organizations what to do next is made concrete and practical by identifying five necessary digital breakthroughs and working them out into clear goals which should be included in the change cycle as part of your digital strategy the phase model presented includes three distinct steps from product

focus in the first phase to customer orientation in the second phase followed by a third phase in which the customer is at the center the book describes what is required to take these steps the checklist that is included provides organizations with direction this helps in setting up a strategy and developing an effective roadmap for organizations to transform the book successful digital transformation reads like a modern fairy tale it s clever how the essence of the field of digital transformation is captured in barely 100 pages but the theme has also been made very practical the underlying topics such as data management enterprise architecture change management have been tied together and explained in a comprehensible way i think the book fills a great need because many books and articles on this topic are either full of buzzwords that are not further described or lapse into academic jargon that is incomprehensible to the average reader this book sits nicely between academia and practice without falling into compromises frank harmsen associate professor of digital transformation maastricht university

Principles of Marketing, Student Value Edition 2017-01-12

in a fast changing increasingly digital and social marketplace it s more vital than ever for marketers to develop meaningful connections with their customers principles of marketing helps students master today s key marketing challenge to create vibrant interactive communities of consumers who make products and brands an integral part of their daily lives to help students understand how to create value and build customer relationships kotler and armstrong present fundamental marketing information within an innovative customer value framework thoroughly revised to reflect the major trends impacting contemporary marketing the 17th edition is packed with stories illustrating how companies use new digital technologies to maximize customer engagement and shape brand conversations experiences and communities

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the full text downloaded to your computer with ebooks you can search for key concepts words and phrases make highlights and notes as you study share your notes with friends ebooks are downloaded to your computer and accessible either offline through the bookshelf available as a free download available online and also via the ipad and android apps upon purchase you II gain instant access to this ebook time limit the ebooks products do not have an expiry date you will continue to access your digital ebook products whilst you have your bookshelf installed present five major themes using a clear and compelling customer value approach the text s innovative customer value and engagement framework ties together key concepts and details how marketing creates customer value and captures value in return from beginning to end this marketing process model builds on five major customer value and engagement themes creating value for customers in order to capture value in return engaging with customers using today s digital and social media building and managing strong value creating brands measuring and managing return on marketing fostering sustainable marketing around the globe

International Marketing 2015-11-09

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international market arena the 17th edition of international marketing features new topics that reflect recent changes in global markets updated teaching resources and new learning tools including mcgraw hill s connect with its adaptive smartbook that lets instructors assign textbook readings and incentivize students engagement with course content click features below for more

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17th International Conference on Intellectual Capital, Knowledge Management & Organisational Learning 2020-10-15

these proceedings represent the work of contributors to the 17th international conference on intellectual capital knowledge management organisational learning icickm 2020 hosted by aci and the university of toronto canada on 15 16 october 2020 the conference chairs are dr anthony wensley from the university of toronto and dr max evans from mcgill university the programme chair is dr ilja frissen from mcgill university

Principles of Marketing 2008

the goal of principles of marketing fifth edition is to introduce people to the fascinating world of modern marketing in an innovative practical and enjoyable way like any good marketer we re out to create more value for you our customer we have perused every page table figure fact and example in an effort to make this the best text from which to learn about and teach marketing

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Principles of Marketing 2019

philip kotler is s c johnson son distinguished professor of international marketing at the kellogg graduate school of management northwestern university gary armstrong is crist w blackwell distinguished professor emeritus of undergraduate education in the kenan flagler business school at the university of north carolina at chapel hill lloyd c harris is head of the marketing department and professor of marketing at birmingham business school university of birmingham his research has been widely disseminated via a range of marketing strategy retailing and general management journals hongwei he is professor of marketing at alliance manchester business school university of manchester and as associate editor for journal of business research

Principles of Marketing 7th edn PDF eBook 2016-10-31

principles of marketing seventh european edition philip kotler gary armstrong lloyd c harris and nigel piercy the goal of every marketer is to create more value for customers the authors of this new european edition have aimed to create more value for the reader by building on a classic marketing text with its well established customer value framework and complimenting it with an emphasis throughout the book on sustainable marketing measuring and managing return on marketing marketing technologies and marketing around the world to help bring marketing to life this book is filled with interesting examples and stories about real companies such as amazon google uber asos and lego and their marketing practices this is the place to go for the freshest and most authoritative insights into the increasingly fascinating world of marketing philip kotler is s c johnson son distinguished professor of international marketing at the kellogg graduate school of management northwestern university gary armstrong is crist w blackwell distinguished professor emeritus of undergraduate education in the kenan flagler business school at the university of north carolina at chapel hill lloyd c harris is head of department and professor of marketing at birmingham business school university of birmingham his research has been widely disseminated via a range of marketing strategy retailing and general management journals nigel piercy was formerly professor of marketing strategy and associate dean at warwick business school he is now a consultant and management writer recent publications include

A Very Short, Fairly Interesting, Reasonably Cheap Book About... International Marketing 2019-07-08

looking beyond the usual colonial narrative of the subject amanda earley encourages the reader to think reflectively and critically about overlooked aspects of international marketing such as power relations history ethics culture and politics

Contemporary Issues in Marketing 2019-09-02

as the landscape of marketing knowledge changes contemporary buyers be it individuals or organisations are now more informed more demanding and crave value co creation with marketers this coupled with technological and socio cultural changes provides robust evidence that the old perspectives assumptions and practices of marketing are no longer satisfactory contemporary issues in marketing is a comprehensive up to date and cutting edge resource that presents a coherent understanding of topical issues in marketing bringing together theory and practitioners perspectives it firmly addresses the prevailing challenges in the marketing world using vignettes on topics such as technology ethics and practitioner viewpoints this book explores the paradigm shift in marketing and developments in thoughts throughout the discipline

Principles of Marketing PDF eBook 2013-04-29

principles of marketing is the highly successful european adaptation of kotler and armstrong one of the world's leading and most authoritative marketing textbooks the text takes a practical and managerial approach to marketing it is rich in topical examples and applications that show the major decisions that marketing managers face in their efforts to balance an organisation's objectives and resources against needs and opportunities in the global marketplace please note that the product you are purchasing does not include mymarketinglab mymarketinglab join over 11 million students benefiting from pearson mylabs this title can be supported by mymarketinglab an online homework and tutorial system designed to test and build your understanding would you like to use the power of mymarketinglab to accelerate your learning you need both an access card and a course id to access mymarketinglab these are the steps you need to take 1 make sure that your lecturer is already using the system ask your lecturer before purchasing a mylab product as you will need a course id from them before you can gain access to the system 2 check whether an access card has been included with the book at a reduced cost if it has it will be on the inside back cover of the book 3 if you have a course id but no access code you can benefit from mymarketinglab at a reduced price by purchasing a pack containing a copy of the book and an access code for mymarketinglab isbn 9780273743194 4 if your lecturer is using the mylab and you would like to purchase the product go to pearsonmylabandmastering com global

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Promoting Organizational Performance Through 5G and Agile Marketing 2022-09-30

it is well understood that many business operations are evolving to fit within the mold of society s technological advancement this is no different for marketing while there are indicators proving the evolution of marketing there are still many questions that must be addressed when examining the changes made to the field whether this evolution will force new tactics whether it will be reduced to technological tools and more these questions must be answered in order to allow organizations to be more customer oriented and competitive promoting organizational performance through 5g and agile marketing provides knowledge and skills to allow readers the ability to understand the evolution and trends of marketing demonstrating its interdisciplinarity covering topics such as loyalty programs brand attachment and purchase intention this premier reference source is an excellent resource for business leaders and executives brand managers it managers marketers communications professionals students and faculty of higher education librarians researchers and academicians

Marketing Channels and Supply Chain Networks in North America 2020-04-09

this book provides a rare historical analysis on the development and importance of marketing channels to supply chain management scm in northern america in particular the book looks at the period 1850 to the present to understand the evolution the trends and the current status it aims to bring back this forgotten area of research to the mainstream marketing thought process a general overview of developments in marketing channels will help the reader understand what changes occurred and how some of these changes impacted marketing education and practice first the book provides an overview of the historical background of how manufacturing and distribution evolved in the 19th century next the marketing channels and supply chain networks are defined then the three time periods within 1850 present are covered the book explains how supply chain has become prominent in organizations the movement to non store retailing and the omnichannel is discussed to focus on recent developments in distribution finally developments that relate to the academic discipline and implications for the future are examined the book concludes by describing the relationship between marketing channels and supply chain today based on historical analysis

Creating Marketing Magic and Innovative Future Marketing Trends 2017-01-06

this volume includes the full proceedings from the 2016 academy of marketing science ams annual conference held in orlando florida entitled creating marketing magic and innovative future marketing

trends the marketing environment continues to be dynamic as a result researchers need to adapt to the ever changing scene several macro level factors continue to play influential roles in changing consumer lifestyles and business practices key factors among these include the increasing use of technology and automation while juxtaposed by nostalgia and back to the roots marketing trends at the same time though as marketing scholars we are able to access emerging technology with greater ease to undertake more rigorous research practices the papers presented in this volume aim to address these issues by providing the most current research from various areas of marketing research such as consumer behavior marketing strategy marketing theory services marketing advertising branding and many more founded in 1971 the academy of marketing science is an international organization dedicated to promoting timely explorations of phenomena related to the science of marketing in theory research and practice among its services to members and the community at large the academy offers conferences congresses and symposia that attract delegates from around the world presentations from these events are published in this proceedings series which offers a comprehensive archive of volumes reflecting the evolution of the field volumes deliver cutting edge research and insights complementing the academy of marketing science jams and ams review volumes are edited by leading scholars and practitioners across a wide range of subject areas in marketing science

Organizing Sustainable Development 2023-09-11

the role and meaning of sustainable development have been recognized in the scientific literature for decades however there has recently been a dynamic increase in interest in the subject which results in numerous in depth scientific research and publications with an interdisciplinary dimension this edited volume is a compendium of theoretical knowledge on sustainable development the context analysed in the publication includes a multi level and multi aspect analysis starting from the historical and legal conditions through elements of the macro level and the micro level inside the organization organizing sustainable development offers a systematic and comprehensive theoretical analysis of sustainable development supplemented with practical examples which will allow obtaining comprehensive knowledge about the meaning and its multi context application in practice it shows the latest state of knowledge on the topic and will be of interest to students at an advanced level academics and reflective practitioners in the fields of sustainable development management studies organizational studies and corporate social responsibility the open access version of this book available at taylorfrancis com has been made available under a creative commons attribution non commercial no derivatives 4 0 license funded by uniwersytet jagiello ski

ECRM 2018 17th European Conference on Research Methods in Business and Management 2018-07-12

these proceedings represent the work of researchers participating in the 17th european conference on research methodology for business and management studies ecrm which is being hosted this year by università roma tre rome italy on 12 13 july 2018

Marketing Mastery: Strategies for Captivating Audiences 2022-12-21

master the art of marketing with strategies designed to captivate and engage audiences this book offers practical insights and techniques for marketers looking to enhance their campaigns and achieve success in a competitive market

Sponsorship in Marketing 2020-03-11

sponsorship of sports arts or events can be a powerful form of marketing communication for businesses and organizations this new edition of sponsorship in marketing introduces the fundamentals of sponsorship linked marketing helping the reader to understand how sponsorship can be planned executed and measured drawing on original research and exploring key theory best practice and cutting edge issues the book fully explains how the sponsor can implement successful sponsorship to achieve communication and engagement objectives it covers every important conceptual and functional area of sponsorship in marketing communications including understanding the technology led transformation of sponsoring learning about audiences strategies and objectives leveraging and activation in traditional and social media building sponsorship portfolios and rosters managing and ending relationships understanding public policy and legal issues every chapter includes international case studies and examples test questions and data from real organizations business campaigns and events vividly illustrating the link between fundamental principles and effective practice this updated edition features a new model of the sponsorship process with an ecosystem perspective discussion of endorsers and influencers in sponsorship an introduction to the impact of streaming on sponsoring and entirely new thinking on sponsorship returns and evaluation no other book provides such a comprehensive evidence based introduction to sponsorship demonstrating how organizations can connect brands to real life this is essential reading for all students and practitioners working in sport marketing sport business events marketing arts administration business communication or marketing management

Organizations and Performance in a Complex World 2020-12-14

this volume highlights current research and developments on organizations and their performance against the background of ubiquitous complexity it investigates some of the challenges and trends dominating the complex world of nowadays and the ways organizations are dealing with them in their continuous search for performance the papers in the volume cover a series of hot and or emerging topics i e sustainable development corporate social responsibility green marketing digital revolution social media global trade intangible assets economic intelligence and innovation built on an interdisciplinary perspective and a multi level approach global trade power sustainable development regional eu brics national country based systems cultures policies practices industry airlines pharma luxury retailing banking tourism local communities destinations and organization entrepreneurship mnes public organizations national and local the volume uniquely addresses issues of high interest for researchers practitioners and policymakers

ECIE 2022 17th European Conference on Innovation and Entrepreneurship 2022-09-15

as developing nations increase their consumption rate their relevance in the global marketplace grows existing assumptions and postulations about consumer consumption in various societies are being displaced largely due to the dynamic nature of the market however research has not been adequately devoted to explore the developments in consumer behavior in developing nations which has resulted in numerous unanswered questions exploring the dynamics of consumerism in developing nations provides vital research on consumer behavior in developing countries and changes in the socio cultural dimensions of marketing while highlighting topics such as celebrity influence marketing malpractices and the adoption of e government this publication is ideally designed for researchers advanced level students policymakers and managers

Exploring the Dynamics of Consumerism in Developing Nations 2019-01-11

how do you translate your business objectives into a digital marketing strategy what are today s best practices for content marketing email marketing social media and online advertising what is the practical use for new technologies like augmented and virtual reality the internet of things artificial intelligence and chatbots digital marketing like a pro is an easy to follow step by step marketing guide that helps you maximize all digital channels packed with models information and examples to help you succeed it is free of fluff and noise so you can get to work quickly whether you re new to marketing or a long time professional seeking to boost your skills this digital marketing handbook will help you save time energy and resources as you learn from tested industry models and best practices

Digital marketing like a PRO 2023-01-31

this edited promotion and marketing communications book is an original volume that presents a collection of chapters authored by various researchers and edited by marketing communication professionals to survive in the competitive world companies feel an urge to achieve a competitive advantage by applying accurate marketing communication tactics understanding marketing communication is an essential aspect for any field and any country hence in this volume there is the latest research about marketing communication under which marketing strategies are delicately discussed this book does not only contribute to the marketing and marketing communication intellectuals but also serves different sector company managerial positions and provides a guideline for people who want to attain a career in this field giving them a chance to acquire the knowledge regarding consumer behavior public relations and digital marketing themes

Promotion and Marketing Communications 2020-07-08

for more than 40 years computerworld has been the leading source of technology news and information for it influencers worldwide computerworld s award winning site computerworld com twice monthly publication focused conference series and custom research form the hub of the world s largest global it media network

Computerworld 1996-06-03

applied genomics and public health examines the interdisciplinary and growing area of how evidence based genomic knowledge can be applied to public health population health healthcare and health policies the book gathers experts from a variety of disciplines including life sciences social sciences and health care to develop a comprehensive overview of the field in addition the book delves into subjects such as pharmacogenomics genethics big data data translation and analysis economic evaluation genomic awareness and education sociology pricing and reimbursement policy measures and economic evaluation in genomic medicine this book is essential reading for researchers and students exploring applications of genomics to population and public health in addition it is ideal for those in the biomedical sciences medical sociologists healthcare professionals nurses regulatory bodies and health economists interested in learning more about this growing field explores the growing application of genomics to population and public health features internationally renowned contributors from a variety of related fields contains chapters on important topics such as genomic data sharing genethics and public health genomics genomics and sociology and regulatory aspects of genomic medicine and pharmacogenomics

Applied Genomics and Public Health 2019-11-13

narration can be conceptualized as conveying two or more events or an event with a situation that are logically interrelated and take place over time and have a consistent topic the concept includes every storytelling text the advertisement is one of the text types that includes a story and the phenomenon conceptualized as advertising narration has gained new dimensions with the widespread use of digital media the handbook of research on narrative advertising is an essential reference source that investigates fundamental marketing concepts and addresses the new dimensions of advertising with the universal use of digital media featuring research on topics such as branding mobile marketing and consumer engagement business professionals copywriters students and practitioners will find this text useful in furthering their research exposure to evolutionary techniques in advertising

Handbook of Research on Narrative Advertising 2019-06-28

in this indispensable handbook the author distills a wealth of knowledge and proven industry practices into a single potent resource designed for a broad audience be it aspiring entrepreneurs seasoned executives business students or individuals eager to enhance their managerial skills readers will not only discover strategies to create and sustain a successful business but also learn how to become a leadager prospering individually professionally and corporately are you prepared to transcend traditional roles and forge ahead armed with the skills and expertise that are in high demand in today s dynamic and unpredictable market landscape this book is set to be your definitive guide helping you strategize for the future and navigate the imminent challenges in a rapidly evolving economic landscape

ECDG 2017 17th European Conference on Digital Government 2024-03-29

this book explores how islam can impact the structures and performance of firms financial institutions and capital markets across a range of countries and industries the islamic finance industry represents an important reality not only because of the oil wealth of the gulf states which have fueled demand for such financial services but also for an increased demand from a growing muslim population in the west that aspires to express a full and all inclusive religious identity the increased demand for muslim financial institutions has prompted western non islamic firms to begin providing these services in an interesting effort of acculturation to the new plural scenario by adopting a multidisciplinary approach which also takes into account the theological legal and geopolitical framework the book offers a comprehensive picture of islamic financial tools contracts and business opportunities drawing on different fields of expertise it deals with various themes such as the theological roots of islamic economics and finance and its geopolitical impact the eu policy of cooperation with mena and gcc countries the instruments of islamic finance its legal principle and ability to become an instrument for enhancing business opportunities the functioning of islamic banks the development of capital markets within a financial model influenced by religious constraints and finally the new relationships of this religious financial system with western legal systems the book thus provides a complete and extensive overview of the practice of islamic finance through the lenses offered by studies of economics and management providing a careful analysis and an integrated framework of geo economic and political issues the book will be a valuable resource for academics researchers and professionals in international business entrepreneurship and small business management law and religion and intercultural studies

THE HANDBOOK FOR BUSINESS MANAGEMENT AND ADMINISTRATION 2022-08-12

this proceedings volume contains papers accepted by the 2022 international conference on business and policy studies conf bps 2022 which are carefully selected and reviewed by professional reviewers from corresponding research fields and the editorial team of the conference this volume presents latest research achievements inspirations and applications in applied economy finance enterprise management public administration and policy studies conf bps hopes this volume could be inspiring and of academic value business and policy studies both are heated research topics and are related to multiple fields held by eliwise academy conf bps aims at bringing together intellectuals from related fields including applied economy finance and public administration for academic exchange its goal is to serve as an international platform for researchers to present latest research progress share ideas and inspirations and exchange experience through more academic communication and exchange this conference hops to promote international corporation and joint initiatives in relevant fields this volume will be of interest to researchers academics professionals and policy makers in the field of business economics management and policy studies

Contemporary Issues in Islamic Law, Economics and Finance 2022-09-26

this is an open access book international conference on vocational education applied science and technology icveast formerly known as international conference on vocation for higher education icvhe is an annual event organized by the vocational education program universitas indonesia that aims to encourage innovative applied research in vocational higher education in 2022 we rebranded the conference to focus on being an international forum where scholars and practitioners share their ideas on vocational education especially within applied science and technology the rebranding from icvhe to icveast marks our fifth conference this year we present our sixth conference with the theme vocational 5 0 virtuosity collaboration for sustainability development and innovative technologies goals 5 0 collaboration for sustainability development is a crucial part of achieving a sustainable future it involves working with stakeholders such as governments businesses non governmental organizations and communities to develop and implement sustainable solutions these stakeholders can pool their resources knowledge and expertise by working together to create innovative solutions that benefit the environment and society the collaboration also helps ensure that all stakeholders are on the same page regarding sustainability goals and objectives by building relationships and trust between stakeholders collaboration can help to create a more sustainable future innovative technology goal 5 0 focuses on using technology to improve access to education and foster a culture of innovation and creativity it seeks to create a more equitable and inclusive learning environment by providing access to digital tools and resources for all students regardless of background or ability it also seeks to promote technology to support the development of 21st century skills such as critical thinking problem solving and collaboration finally it aims to ensure that technology is used to support the development of a safe and secure learning environment while encouraging responsible and ethical use vocational 5 0 is a collaborative effort to promote sustainable development and innovative technology goals it is designed to bring together experts from various fields including business education government and the non profit sector to identify and develop innovative solutions to global challenges through the use of data driven decision making and the application of new technologies vocational 5 0 seeks to create a more sustainable and equitable world the initiative also aims to foster collaboration between stakeholders create a platform for knowledge sharing and promote the use of technology to drive social economic and environmental progress by leveraging the collective expertise of its members vocational 5 0 is committed to achieving its sustainable development and innovative technology goals this icveast aims to be a respected international forum to discuss the recent improvement and challenges in vocational education nowadays and in the future from the research insight mainly applied research in the field of administration and business health science social humanities and engineering the event will gather representatives from different countries diverse areas of knowledge and lots of education research public institutions and organizations the conference is devised as a space to exchange ideas and discuss the challenges that

education and manufacturing face in preparing human capabilities to shift into the current trend of automation and the role of advanced technologies in those challenges we intend to have an interactive conference through these three different sessions business talks keynote and parallel presentation sessions

Proceedings of the 2022 International Conference on Business and Policy Studies 2023-10-30

combining the practical and academic aspects of event management this text presents an industry perspective with real life event examples and contemporary and relevant case studies it provides lecturers with a useful platform to integrate key event topics into the learning environment the book discusses the management process throughout the event cycle from the pre event planning stage on site delivery to the post event stage the book is divided into 4 distinct phases which are the event cycle before the event throughout the event and beyond the event within each of these 4 sections there are 2 or 3 separate chapters each with their own objectives the book discusses practical and operational elements such as project management marketing sponsorship deals and risk assessment that need to be put in place both before and during the event the final section beyond the event examines current and future event trends and issues and discusses the various career paths that exist and the skills and qualifications required to gain employment and start a successful career in events each chapter profiles someone currently working within the events industry and presents a scenario of a real event challenge they have faced in their work role relevant to the chapter further viewpoints from a second event practitioner and academic are included before the final outcome is presented showing us in each case how real life situations develop and are resolved in practice within the events industry the feature event ethics explores a topical issue that should encourage lively discussion and the did you know section reveals an interesting and chapter specific event fact at the end of every chapter students can revise and extend their event knowledge with the list of chapter summary questions which help consolidate the learning outcomes additionally the key terms section explains any terminology used within the chapter each chapter concludes with a section called for the classroom featuring discussion points and activities based around t

Proceedings of the International Conference on Vocational Education Applied Science and Technology (ICVEAST 2023) 2020-08-17

sport is big business in the usa from collegiate sport through to the professional leagues the sport industry generates huge revenues employs thousands of people and engages millions of fans and consumers this book offers an evidence based snapshot of the contemporary sport industry in the usa featuring new research from scholars working across every sector of sport business the book covers key topics such as consumer behaviour sport marketing the development of women s sport sport broadcasting internships and leadership it adds critical depth to our understanding of the sport industry in the world s single biggest sport marketplace sport business in the united states offers fascinating new perspectives for researchers students and industry professionals it is important reading for anybody working in sport management or sport business whether inside the us or around the world

Managing Events 2020-10-11

nina mazar examines the effects of an interactive tool that can tailor information extremely fast the interactive comparison matrix cm it provides product related information in a product by attribute matrix and allows products to be sorted by any attribute the author shows that the interactive cm has the potential to represent a useful and practicable solution matching the needs of both consumers and online retailers

Sport Business in the United States 2012-12-06

this collection highlights six main aspects of global issues in business and organization studies including the digital side of governmental processes it also explores wellbeing at work through the development of a questionnaire as an alternative to the impractical wellbeing model in addition the volume analyzes the organizational behavior of isis and offers insights into secrecy by analyzing several scenes from john grisham s the firm the collection then considers marketing innovations in the context of global markets and presents sustainability in the global food industry the volume serves to demonstrate a number of factors that can have an effect on organization processes and business operations

Proceedings of the 17th International Conference on Industrial Engineering and Industrial Management (ICIEIM) – XXVII Congreso de Ingeniería de Organización (CIO2O23) 2021-08-23

this book is as indicated by the subtitle intended in the first place for executives and managers but actually its is essential reading for all who are faced with digital transformation it offers a valuable reflection on knowledge developed and experience accumulated in daily practice focusing on the approach to contemporary digital business challenges written in understandable language and with a powerful logical structure it has become a very accessible book that remains fascinating from beginning to end it teaches you to understand topics that matter such as the need for digital transformation the connection with business strategy and the essential differences in starting positions between organizations what to do next is made concrete and practical by identifying five necessary digital breakthroughs and working them out into clear goals which should be included in the change cycle as part of your digital strategy the phase model presented includes three distinct steps from product focus in the first phase to customer orientation in the second phase followed by a third phase in which the customer is at the center the book describes what is required to take these steps the checklist that is included provides organizations with direction this helps in setting up a strategy and developing an effective roadmap for organizations to transform the book successful digital transformation reads like a modern fairy tale it s clever how the essence of the field of digital transformation is captured in barely 100 pages but the theme has also been made very practical the underlying topics such as data management

enterprise architecture change management have been tied together and explained in a comprehensible way i think the book fills a great need because many books and articles on this topic are either full of buzzwords that are not further described or lapse into academic jargon that is incomprehensible to the average reader this book sits nicely between academia and practice without falling into compromises frank harmsen associate professor of digital transformation maastricht university

Interactive Decision Aids 2021-07-14

Global Issues in Business and Organization Studies

Successful Digital Transformation

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