Free epub What is solution manager [PDF]

with this hands on guide to sap solution manager solman 7 2 you ll find everything you need to maintain your sap landscape first get a handle on basic concepts see how to upgrade to 7 2 and configure your solution then dive into key functionality monitoring business process documentation change control management it service management testing and more round out your skills with information on security and real world case studies highlights upgrading to 7 2 configuration monitoring tools business process documentation quality gate management change request management charm requirements management it service management itsm it project and portfolio management testing business process operations security are you moving to sap s 4hana learn how sap solution manager 7 2 can smooth your path readiness checks check custom code management check automated testing check explore deployment best practices and the fully supported sap activate along with other essential solman functionality whether you re deploying sap s 4hana with sap successfactors sap ariba or as a standalone system solman 7 2 will give you the tools you need custom code and data volume management explore how to identify and manage custom code and get the skills to handle large volumes of data during a transition to sap s 4hana sap activate and sap best practices see how an sap s 4hana implementation works using the solman supported sap activate methodology and discover how sap best practices ensure an efficient and seamless migration readiness checks and testing understand how solman cuts problems off at the source using readiness checks before a migration and testing tools after it s completed highlights sap solution manager 7 2 sap s 4hana custom code management data volume management sap activate solution

documentation change control management testing business processes analysis sap best practices this practical guide provides you with comprehensive information on how to develop a concept for central system monitoring and then implement it using sap solution manager based on detailed step by step instructions you ll learn about the configuration of this solution how to setup the monitoring functionality and how best to utilize the alert monitor and central auto reaction methods a chapter on performance reporting using sap netweaver bw serves to round out this exceptional book central monitoring concepts learn about the selection of key performance indicators and specification of threshold values infrastructure configuration get detailed information on the components and configuration of sap solution manager satellite system add ins users rfc connections agents and solution landscapes setting up system monitoring learn detailed best practices for how to set up monitoring and how to use the alert monitor monitor java environments and the central auto reaction methods it performance reporting discover how to monitor your organization s adherence to service level agreements using sap netweaver bw and sap solution manager new edition updated and extended the second edition of this book is updated for sap solution manager enterprise edition and extended with chapters on it reporting suite and java components and more with more than 150 certification questions answers and explanations this resource provides an understanding of the complex topic of sap key topics include rollout and implementation synchronization with existing business process and ongoing support and maintenance computer books skip the hypothetical discussions of what sap solution manager doesget real life technical knowledge that will help you monitor your systems and analyze your business processes today with release 7 1 say goodbye to ccms and welcome an array of new options and possibilities to monitor issues across the system landscape make the grade with this sap solution manager 7 2 certification study guide from

installation and configuration to monitoring and management this guide will review the key technical and functional knowledge you need to pass your exam with flying colors explore test methodology key concepts for each topic area and practice questions and answers to solidify your knowledge your path to sap solution manager certification begins here a test structure prepare with up to date information on each topic covered in the c sm100 7205 exam including sap solution manager architecture configuration monitoring and more b core content review major subject areas like system and application monitoring landscape design process management and job management then dial in with important terminology and key takeaways for each subject c q a after reviewing each chapter test your skills with in depth questions and answers for each section and improve your test taking skills 1 c sm100 7205 2 configuration 3 architecture 4 lifecycle management 5 landscape management 6 monitoring 7 maintenance 8 process and job management 9 sap earlywatch alert the new edition of this best seller explains how sap solution manager supports application management professionals project managers and project teams quality managers and administrators during the entire life cycle of sap solutions the book begins with a detailed overview of the innovative support concept sap enterprise support and provides readers with comprehensive coverage of all functional areas of sap solution manager readers benefit from expert insights into the newest topics such as work centres and the run sap methodology then explore how to use sap solution manager for requirements analysis design set up and configuration deployment operations and optimising your solution throughout the book you ll find in depth usage examples with corresponding screenshots that highlight all key functions including monitoring service desk change request management root cause analysis reporting and the new quality management concept in addition you ll gain practical knowledge that you can leverage immediately from an entirely new chapter on the sap ecosystem

complemented by insightful customer reviews if you re tired of managing change requests in microsoft excel lists or sending transport releases via email this practical guide is the book for you with detailed coverage of both the basic and extended configuration of change request management within sap solution manager you ll quickly master all the methods and tools needed to systematically implement changes to sap systems in addition you ll learn about important topics such as enhanced transport management cts transport strategies conditions and quality gate management change request management from a to z discover best practices and little know secrets for step by step technical configuration creation of projects and monitoring and administration practical implementation familiarize yourself with numerous real world areas of use roles and activities urgent correction retrofit process hot news change tracking configuration of work centers and much more itil in real life find practical tips and advice for implementing the change management process according to itsm itil the ideal companion for all project phases learn how best to plan for a change request management project and continue to use this book as a reference for ongoing development and post implementation optimization cross release coverage based on the enterprise edition of sap solution manager almost all functions described can also be used for the standard edition release 7 0 sps18 this in depth guidebook is your ideal companion for implementing service desk projects using sap solution manager 4 0 its process oriented description of the service desk function and detailed instructions on implementing the service desk process in your enterprise are based on a sample representative enterprise and are specifically designed to help you hit the ground running with this important technology the process modelling is directly followed by a highly detailed look at its practical implementation with many tips and trick to help you avoid costly mistakes during implementation within the pages of this invaluable resource you ll also learn about all of the specific

functions in greater detail including the solution database and the bidirectional and web interfaces plus much more p dive into the world of sap solution manager s focused build application with this essential guide designed to help you manage development and configuration activities effectively this book aims to go beyond technical information and setup guides by sharing practical experiences valuable tips and insights on what works and what doesn t understand the relationship between focused build and sap solution manager and explore the key features that can enhance your project management experience determine if focused build is the ideal tool for your projects familiarize yourself with focused build s end to end processes and the various roles crucial for successful project implementation understand how to use focused build to document and prioritize requirements approve implementation scope and manage the build process with ease this step by step guide shows you how to create work packages deal efficiently with work items correct errors and handle changes in your projects the key topics covered in this easy to follow guide include p p p ul li introduction to focused build for sap solution manager li li key features and benefits of focused build li li end to end requirements definition project scoping and build management li li configuration overview and best practices li ul within the pages of this one of a kind guidebook the architects of sap solution manager walk you through the complete set of tools sap provides for problem analysis each type of available analysis tools is described in detail focusing on the available end to end tools and technology tools that are not solution specific then each individual tool is described separately with a brief case study as well as architecture details and best practices for usage by showing you all of the most important screens and monitors providing hints for data interpretation and describing the integration issues this sap press essentials guide provides you with everything needed to fully analyze your sap system landscape dive into the world of sap solution

manager s focused build application with this essential guide designed to help you manage development and configuration activities effectively this book aims to go beyond technical information and setup guides by sharing practical experiences valuable tips and insights on what works and what doesn t understand the relationship between focused build and sap solution manager and explore the key features that can enhance your project management experience determine if focused build is the ideal tool for your projects familiarize yourself with focused build s end to end processes and the various roles crucial for successful project implementation understand how to use focused build to document and prioritize requirements approve implementation scope and manage the build process with ease this step by step guide shows you how to create work packages deal efficiently with work items correct errors and handle changes in your projects the key topics covered in this easy to follow guide include introduction to focused build for sap solution manager key features and benefits of focused build end to end requirements definition project scoping and build management configuration overview and best practices your one stop shop for itsm and charm in sap solution manager learn what s new in solman 7 2 including requirements management service request management and an sap fiori based launchpad build a solid itsm foundation and explore incident problem creation processing and closing configure solman 7 2 per your business requirements with this step by step guide dive into itsm and harness charm toolsunderstand itsm and charm in sap solution manager 7 2 with information on requirements service request management requests for change and much more configurationfind complete functional configuration instructions and screenshots that will help you get itsm and charm running in your sap system reporting and analyticslearn how to use key kpi based reporting features and dashboards to monitor progress and status highlights change request management charm it service

management itsm request fulfillment incident management administration sap fiori launchpad application lifecycle management alm integration roles and responsibilities transport management approval management procedures end to end setup activities no go live without testing but how do you make sure that your tests are comprehensive and deliver valid results this complete guide to test planning and test execution answers all of your questions not only will you learn the basics for a test strategy and a test methodology that fits the requirements of your solution you will also understand functionality and usage of all the tools sap and their partners provide for testing extensive practical chapters on the most important tools sap solution manager and ecatt as well as substantial introductions to tdms hp quality center and sap loadrunner show exactly how to perform functional and performance tests in addition for each tool youll find a real life project report from a renowned sap customer this new guide describes the implementation of service level management with sap technology developed from the practice of sap global support this invaluable guide provides readers with missioncritical background information on service level reporting and provides exclusive tips for establishing sensible key performance indicators in sap operations in addition an entire chapter is devoted to providing extensive practical guidance for the implementation of these requirements using sap solution manager 4 0 with its new support offering sap promises reliable operations of complex system landscapes longterm investment protection and a constant ability to innovate but what exactly does this mean what is the benefit of sap enterprise support in daily sap operations and how does sap support you in bringing your business processes to the next level you ll find the answers to these questions in this book sap solution manager as consolidated data source discover how sap solution manager supports you in building a single source of truth for your it operations customer coe and quality management learn how sap helps you with establishing a central customer

center of expertise and internal quality management for business and it processes including continuous quality checks by sap be ready for innovation get to know what sap s support in integration testing and technical integration validation can do for you plus explore how sap enhancement packages and the switch framework enable the smooth implementation of new functionality during live operations maintenance upgrades and 3rd party software understand how sap supports partner solutions and get detailed information on the new maintenance strategy and all related tools and services new extended edition new topics in this edition include the tco measurement platform based on sap solution manager and explanations of the usage rights under sap enterprise support and under sap standard support mit einführung des it projektmanagements im sap solution manager gehört die bisherige doppelpflege ihrer projektdaten der vergangenheit an diese neue funktion ermöglicht eine zentrale administration von zeitlichen verfügbarkeiten verschiedener projektmitglieder wie entwickler tester und basisadministratoren auch deren erbrachte zeiten können direkt in Änderungsanträgen und dokumenten hinterlegt sowie im projekt analysiert und überwacht werden mit diesem buch lernen sie ausführlich die neuen funktionalitäten des support packages 10 mit blick sowohl auf die anwendung als auch auf die konfiguration kennen der buchautor gibt ihnen wichtige praxistipps zur optimalen gestaltung des neuen gesamtprozesses zusätzlich erteilt er wertvolle hinweise welche funktionen im sap standard kostenfrei enthalten sind bzw welche erweiterungen als kostenpflichtige funktionen behandelt werden ein kompakter ratgeber der sie fit macht für die aktuellste version des projektmanagement werkzeugs im solution manager projekte im solution manager verwalten konfiguration des it projektmanagements verknüpfung von projektaufgaben und Änderungsdokumenten erfassung und auswertung zurückgemeldeter arbeitszeiten create a lean and mean sap system landscape by better managing

your custom code attention administrators are you pursuing a background in sap basis or just seeking brush up on your skills if so look no further than this practical guide updated for sap netweaver 7 4 this resource offers the fundamental concepts of system administration with step by step instructions and hundreds of screenshots from system monitoring with sap solution manager to database administration and disaster recovery learn how to handle everything from the routine to the occasional hiccup managing it like a business demands integrated and systematic business and it insight the kind of integration and systematic insight that sap has spent the last 35 years helping the world s leading companies achieve best run businesses use sap solutions to automate key business processes so they can close the gap between strategy and execution best run businesses drive clarity into their organizations by gaining insight for improved performance efficiency for optimized operations and flexibility to adapt quickly to changing circumstances like best run businesses best run it organizations are able to optimize operations maximize innovation and adjust rapidly to evolving business needs their it management solutions help them better understand themselves and their customers and make the best decisions in the face of challenging expectations and constraints this book outlines sap s view on best run it it will help orient you to our related solutions and provide you with ideas for driving clarity and business value in your it organization

SAP Solution Manager

2011

with this hands on guide to sap solution manager solman 7 2 you ll find everything you need to maintain your sap landscape first get a handle on basic concepts see how to upgrade to 7 2 and configure your solution then dive into key functionality monitoring business process documentation change control management it service management testing and more round out your skills with information on security and real world case studies highlights upgrading to 7 2 configuration monitoring tools business process documentation quality gate management change request management charm requirements management it service management itsm it project and portfolio management testing business process operations security

IT Service Management in SAP Solution Manager

2013

are you moving to sap s 4hana learn how sap solution manager 7 2 can smooth your path readiness checks check custom code management check automated testing check explore deployment best practices and the fully supported sap activate along with other essential solman functionality whether you re deploying sap s 4hana with sap successfactors sap ariba or as a standalone system solman 7 2 will give you the tools you need custom code and data volume management explore how

to identify and manage custom code and get the skills to handle large volumes of data during a transition to sap s 4hana sap activate and sap best practices see how an sap s 4hana implementation works using the solman supported sap activate methodology and discover how sap best practices ensure an efficient and seamless migration readiness checks and testing understand how solman cuts problems off at the source using readiness checks before a migration and testing tools after it s completed highlights sap solution manager 7 2 sap s 4hana custom code management data volume management sap activate solution documentation change control management testing business processes analysis sap best practices

SAP Solution Manager--Practical Guide

2017

this practical guide provides you with comprehensive information on how to develop a concept for central system monitoring and then implement it using sap solution manager based on detailed step by step instructions you ll learn about the configuration of this solution how to setup the monitoring functionality and how best to utilize the alert monitor and central auto reaction methods a chapter on performance reporting using sap netweaver bw serves to round out this exceptional book central monitoring concepts learn about the selection of key performance indicators and specification of threshold values infrastructure configuration get detailed information on the components and configuration of sap solution manager satellite system add ins users rfc connections agents and solution landscapes setting up system monitoring learn detailed best practices for how to set up

monitoring and how to use the alert monitor monitor java environments and the central auto reaction methods it performance reporting discover how to monitor your organization s adherence to service level agreements using sap netweaver bw and sap solution manager new edition updated and extended the second edition of this book is updated for sap solution manager enterprise edition and extended with chapters on it reporting suite and java components and more

SAP Solution Manager for SAP S/4HANA

2016

with more than 150 certification questions answers and explanations this resource provides an understanding of the complex topic of sap key topics include rollout and implementation synchronization with existing business process and ongoing support and maintenance computer books

Conception and Installation of System Monitoring Using the SAP Solution Manager

2009-07

skip the hypothetical discussions of what sap solution manager doesget real life technical knowledge

that will help you monitor your systems and analyze your business processes today with release 7 1 say goodbye to ccms and welcome an array of new options and possibilities to monitor issues across the system landscape

SAP Solution Manager Interview Questions

2008-01-01

make the grade with this sap solution manager 7 2 certification study guide from installation and configuration to monitoring and management this guide will review the key technical and functional knowledge you need to pass your exam with flying colors explore test methodology key concepts for each topic area and practice questions and answers to solidify your knowledge your path to sap solution manager certification begins here a test structure prepare with up to date information on each topic covered in the c sm100 7205 exam including sap solution manager architecture configuration monitoring and more b core content review major subject areas like system and application monitoring landscape design process management and job management then dial in with important terminology and key takeaways for each subject c q a after reviewing each chapter test your skills with in depth questions and answers for each section and improve your test taking skills 1 c sm100 7205 2 configuration 3 architecture 4 lifecycle management 5 landscape management 6 monitoring 7 maintenance 8 process and job management 9 sap earlywatch alert

Monitoring and Operations with SAP Solution Manager

2013-11-25

the new edition of this best seller explains how sap solution manager supports application management professionals project managers and project teams quality managers and administrators during the entire life cycle of sap solutions the book begins with a detailed overview of the innovative support concept sap enterprise support and provides readers with comprehensive coverage of all functional areas of sap solution manager readers benefit from expert insights into the newest topics such as work centres and the run sap methodology then explore how to use sap solution manager for requirements analysis design set up and configuration deployment operations and optimising your solution throughout the book you ll find in depth usage examples with corresponding screenshots that highlight all key functions including monitoring service desk change request management root cause analysis reporting and the new quality management concept in addition you ll gain practical knowledge that you can leverage immediately from an entirely new chapter on the sap ecosystem complemented by insightful customer reviews

SAP Solution Manager 7.2 System Configuration Certification Guide

2019

if you re tired of managing change requests in microsoft excel lists or sending transport releases via email this practical guide is the book for you with detailed coverage of both the basic and extended configuration of change request management within sap solution manager you ll quickly master all the methods and tools needed to systematically implement changes to sap systems in addition you ll learn about important topics such as enhanced transport management cts transport strategies conditions and quality gate management change request management from a to z discover best practices and little know secrets for step by step technical configuration creation of projects and monitoring and administration practical implementation familiarize yourself with numerous real world areas of use roles and activities urgent correction retrofit process hot news change tracking configuration of work centers and much more itil in real life find practical tips and advice for implementing the change management process according to itsm itil the ideal companion for all project phases learn how best to plan for a change request management project and continue to use this book as a reference for ongoing development and post implementation optimization cross release coverage based on the enterprise edition of sap solution manager almost all functions described can also be used for the standard edition release 7 0 sps18

SAP(r) Solution Manager for SAP S/4HANA

2016

this in depth guidebook is your ideal companion for implementing service desk projects using sap solution manager 4 0 its process oriented description of the service desk function and detailed

instructions on implementing the service desk process in your enterprise are based on a sample representative enterprise and are specifically designed to help you hit the ground running with this important technology the process modelling is directly followed by a highly detailed look at its practical implementation with many tips and trick to help you avoid costly mistakes during implementation within the pages of this invaluable resource you ll also learn about all of the specific functions in greater detail including the solution database and the bidirectional and web interfaces plus much more

SAP Solution Manager Enterprise Edition

2009

p dive into the world of sap solution manager s focused build application with this essential guide designed to help you manage development and configuration activities effectively this book aims to go beyond technical information and setup guides by sharing practical experiences valuable tips and insights on what works and what doesn t understand the relationship between focused build and sap solution manager and explore the key features that can enhance your project management experience determine if focused build is the ideal tool for your projects familiarize yourself with focused build s end to end processes and the various roles crucial for successful project implementation understand how to use focused build to document and prioritize requirements approve implementation scope and manage the build process with ease this step by step guide shows you how to create work packages deal efficiently with work items correct errors and handle

changes in your projects the key topics covered in this easy to follow guide include p p p ul li introduction to focused build for sap solution manager li li key features and benefits of focused build li li end to end requirements definition project scoping and build management li li configuration overview and best practices li ul

Conception and Installation of System Monitoring Using the SAP Solution Manager

2005

within the pages of this one of a kind guidebook the architects of sap solution manager walk you through the complete set of tools sap provides for problem analysis each type of available analysis tools is described in detail focusing on the available end to end tools and technology tools that are not solution specific then each individual tool is described separately with a brief case study as well as architecture details and best practices for usage by showing you all of the most important screens and monitors providing hints for data interpretation and describing the integration issues this sap press essentials guide provides you with everything needed to fully analyze your sap system landscape

Change Request Management with SAP Solution Manager

2009-07

dive into the world of sap solution manager s focused build application with this essential guide designed to help you manage development and configuration activities effectively this book aims to go beyond technical information and setup guides by sharing practical experiences valuable tips and insights on what works and what doesn t understand the relationship between focused build and sap solution manager and explore the key features that can enhance your project management experience determine if focused build is the ideal tool for your projects familiarize yourself with focused build s end to end processes and the various roles crucial for successful project implementation understand how to use focused build to document and prioritize requirements approve implementation scope and manage the build process with ease this step by step guide shows you how to create work packages deal efficiently with work items correct errors and handle changes in your projects the key topics covered in this easy to follow guide include introduction to focused build for sap solution manager key features and benefits of focused build end to end requirements definition project scoping and build management configuration overview and best practices

SAP Solution Manager 7.0 - Service Desk

2010

your one stop shop for itsm and charm in sap solution manager learn what s new in solman 7 2 including requirements management service request management and an sap fiori based launchpad build a solid itsm foundation and explore incident problem creation processing and closing configure solman 7 2 per your business requirements with this step by step guide dive into itsm and harness charm toolsunderstand itsm and charm in sap solution manager 7 2 with information on requirements service request management requests for change and much more configurationfind complete functional configuration instructions and screenshots that will help you get itsm and charm running in your sap system reporting and analyticslearn how to use key kpi based reporting features and dashboards to monitor progress and status highlights change request management charm it service management itsm request fulfillment incident management administration sap fiori launchpad application lifecycle management alm integration roles and responsibilities transport management approval management procedures end to end setup activities

SAP Solution Manger Service Desk - Functionality and Implementation

2008-05-01

no go live without testing but how do you make sure that your tests are comprehensive and deliver valid results this complete guide to test planning and test execution answers all of your questions not only will you learn the basics for a test strategy and a test methodology that fits the requirements of your solution you will also understand functionality and usage of all the tools sap and their partners provide for testing extensive practical chapters on the most important tools sap solution manager and ecatt as well as substantial introductions to tdms hp quality center and sap loadrunner show exactly how to perform functional and performance tests in addition for each tool youll find a real life project report from a renowned sap customer

SAP(R) Solution Manager for SAP S/4HANA

2016-05

this new guide describes the implementation of service level management with sap technology developed from the practice of sap global support this invaluable guide provides readers with missioncritical background information on service level reporting and provides exclusive tips for establishing sensible key performance indicators in sap operations in addition an entire chapter is devoted to providing extensive practical guidance for the implementation of these requirements using sap solution manager 4 0

Practical Guide to Using Focused Build for SAP Solution Manager

2007-12

with its new support offering sap promises reliable operations of complex system landscapes longterm investment protection and a constant ability to innovate but what exactly does this mean what is the benefit of sap enterprise support in daily sap operations and how does sap support you in bringing your business processes to the next level you ll find the answers to these questions in this book sap solution manager as consolidated data source discover how sap solution manager supports you in building a single source of truth for your it operations customer coe and quality management learn how sap helps you with establishing a central customer center of expertise and internal quality management for business and it processes including continuous quality checks by sap be ready for innovation get to know what sap s support in integration testing and technical integration validation can do for you plus explore how sap enhancement packages and the switch framework enable the smooth implementation of new functionality during live operations maintenance upgrades and 3rd party software understand how sap supports partner solutions and get detailed information on the new maintenance strategy and all related tools and services new extended edition new topics in this edition include the tco measurement platform based on sap solution manager and explanations of the usage rights under sap enterprise support and under sap standard support

Performing End-to-End Root Cause Analysis Using SAP Solution Manager

2023-06-30

mit einführung des it projektmanagements im sap solution manager gehört die bisherige doppelpflege ihrer projektdaten der vergangenheit an diese neue funktion ermöglicht eine zentrale administration von zeitlichen verfügbarkeiten verschiedener projektmitglieder wie entwickler tester und basisadministratoren auch deren erbrachte zeiten können direkt in Änderungsanträgen und dokumenten hinterlegt sowie im projekt analysiert und überwacht werden mit diesem buch lernen sie ausführlich die neuen funktionalitäten des support packages 10 mit blick sowohl auf die anwendung als auch auf die konfiguration kennen der buchautor gibt ihnen wichtige praxistipps zur optimalen gestaltung des neuen gesamtprozesses zusätzlich erteilt er wertvolle hinweise welche funktionen im sap standard kostenfrei enthalten sind bzw welche erweiterungen als kostenpflichtige funktionen behandelt werden ein kompakter ratgeber der sie fit macht für die aktuellste version des projektmanagement werkzeugs im solution manager projekte im solution manager verwalten konfiguration des it projektmanagements verknüpfung von projektaufgaben und Änderungsdokumenten erfassung und auswertung zurückgemeldeter arbeitszeiten

Practical Guide to Using Focused Build for SAP Solution Manager

2017-01-25

create a lean and mean sap system landscape by better managing your custom code

Itsm and Charm in SAP Solution Manager

2011

attention administrators are you pursuing a background in sap basis or just seeking brush up on your skills if so look no further than this practical guide updated for sap netweaver 7 4 this resource offers the fundamental concepts of system administration with step by step instructions and hundreds of screenshots from system monitoring with sap solution manager to database administration and disaster recovery learn how to handle everything from the routine to the occasional hiccup

Testing SAP Solutions

2010-01

managing it like a business demands integrated and systematic business and it insight the kind of integration and systematic insight that sap has spent the last 35 years helping the world s leading companies achieve best run businesses use sap solutions to automate key business processes so they can close the gap between strategy and execution best run businesses drive clarity into their organizations by gaining insight for improved performance efficiency for optimized operations and flexibility to adapt quickly to changing circumstances like best run businesses best run it organizations are able to optimize operations maximize innovation and adjust rapidly to evolving business needs their it management solutions help them better understand themselves and their customers and make the best decisions in the face of challenging expectations and constraints this book outlines sap s view on best run it it will help orient you to our related solutions and provide you with ideas for driving clarity and business value in your it organization

Measuring Your SAP Total Cost of Operations with SAP Solution Manager KPIs

2006

Service Level Management

2006

SAP Service and Support

2010

SAP Solution Manager 7.0 - Service Desk

2010

SAP Enterprise Support

2017-05

Change Request Management mit dem SAP Solution Manager

2009

Business-process-Monitoring mit dem SAP Solution Manager

2017-10

SAP Solution Manager

2015-03-23

Solution Manager 7.1

2012-12-26

IT-Projektmanagement im SAP Solution Manager

2009

Managing Custom Code in SAP

2015

Konzeption und Einrichtung des System-Monitorings mit dem SAP Solution Manager

2013-06-28

SAP Solution Manager 7.1

2012-11-28

Monitoring und Betrieb mit dem SAP Solution Manager

2009

IT-Service-Management mit dem SAP Solution Manager

2021-04-23

Implementierungs- und Upgrade-Projekte mit dem SAP Solution Manager

2015

SAP Solution Manager

2009

SAP Administration--Practical Guide

1970-01-01

SAP Solution Manager Enterprise Edition

IT Business Management: Solutions from SAP - A Pocket Guide

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